



For Your Safety

To Customer:

Re: Service changes requiring Disconnect and Hold

Electrical Safety Authority strives to ensure that the disruption of power is minimized for service upgrade work requiring a Disconnect and Hold.

At times, however, situations may arise that delay or prevent the connection authorization from proceeding. This could result in additional charges for after-hour inspections, or the property may be left without power.

Electrical Safety Authority recommends hiring an Authorized Contractor (ACP) to perform the service upgrade work to eliminate a power outage. You can view Contractors registered on the Authorized Contractor Program at www.esasafe.com.

Please contact us at 1-877-ESA-SAFE for additional information, and to apply for a permit, pay the applicable fees, and schedule a Disconnect and Hold.