

FALL/WINTER 2026

making connections

CONNECTING YOU TO ENERGY INFORMATION YOU CAN USE

IN YOUR COMMUNITY

Algoma Power Inc.

Community Partnership in Action

Through the donation of a retired bucket truck, Algoma Power Inc. is helping support education, training and workforce development opportunities for future industry professionals.



Eastern Ontario Power

Powering the Community Beyond Electricity

Eastern Ontario Power is proud to support the 1000 Islands Family Ribfest, helping strengthen the Gananoque community through local programs, initiatives and events that make a meaningful difference.



Canadian Niagara Power

Supporting Compassion Close to Home

Canadian Niagara Power is proud to support Hospice Niagara's Close to Home campaign with a $25,000 donation, helping enhance local access to compassionate care and support services for residents and families in the community.



2025 SCORECARDS OF ELECTRICITY DISTRIBUTORS

The OEB has published the 2025 Scorecards of Electricity Distributors in Ontario. The scorecard measures how Ontario's electricity distributors are performing each year. Visit your utility's website to learn how your utility is doing and for more information.

PRIVACY POLICY: We collect and use your personal information to deliver electrical service and to provide related programs and support. By sharing this information with us, you are consenting to its use for these purposes. We are committed to protecting your privacy and will safeguard the information you provide. We do not share personal information with outside parties unless it is outlined in our Privacy Policy or required by law.

TO REPORT A POWER OUTAGE OR A FALLEN LINE CALL OUR 24 HOUR EMERGENCY SERVICE:

Canadian Niagara Power:
Fort Erie & Port Colborne 1.844.501.9473 (WIRE)
Eastern Ontario Power 1.844.601.9473 (WIRE)
Algoma Power 1.844.901.9473 (WIRE)

LIKE YOUR UTILITY'S FACEBOOK PAGE and stay informed about what is happening in the electric industry, programs, funding, and contests.

THE BEST WAY FOR YOU TO ACCESS INFORMATION when larger unplanned outages occur follow your local utility:
@APIpower, @CNPpower, @EOPpower

fortisontario.com cnpower.com | easternontariopower.com | algomapower.com

CONNECTING YOU TO **ENERGY INFORMATION YOU CAN USE**

BILLING

SAFETY

E-BILLING

- Go paperless with e-billing.
- Get bill notifications sent straight to your email.
- Pay your bill whenever it's convenient.
- Access your account history online 24/7 @ **https://myaccount.cnpower.com/app/login.jsp**

ENROLL FOR PAD PAYMENTS Enrol in Pre-Authorized Debit (PAD) for worry-free payments. Your bill is automatically withdrawn from your bank account on the due date. Visit our website to get started today.

MOVING IN OR OUT? Moving? Let us know at least 7 days in advance to open or close your account. Contact us online via our website or through our customer portal **https://myaccount.cnpower.com/app/login.jsp**

LOW INCOME CUSTOMERS Low-income customers may qualify for a security deposit refund. Contact us to learn more about eligibility and available assistance programs.

ELECTRONIC COMMUNICATION Customers who have provided an email address may receive account information electronically. To opt out of electronic communications, please contact us.

NEW DISTRIBUTION RATES New distribution rates are proposed to take effect January 1, 2027. Visit our website for more information about rates.

REGULATED PRICE PLAN

Regulated Price Plan rates are in effect from November 1, 2026 to April 30, 2027. View current electricity rates:

https://www.oeb.ca/rates-and-your-bill/electricity-rates

TOU Price Periods	Winter (November 1 - April 30)	Summer (May 1 - October 31)	TOU Prices (¢/kWh)
Off-Peak	Weekdays 7 p.m. - 7 a.m. Weekends and holidays all day	Weekdays 7 p.m. - 7 a.m. Weekends and holidays all day	**9.1**
Mid-Peak	Weekdays 11 a.m. - 5 p.m.	Weekdays 7 a.m. - 11 a.m. and 5 p.m. - 7 p.m.	**14.6**
On-Peak	Weekdays 7 a.m. - 11 a.m. and 5 p.m. - 7 p.m.	Weekdays 11 a.m. - 5 p.m.	**18.9**

Tier Thresholds	Winter (November 1 - April 30)	Summer (May 1 - October 31)	Tiered Prices (¢/kWh)
Tier 1	Residential - first 1,000 kWh/month Non-residential - first 750 kWh/month	Residential - first 600 kWh/month Non-residential - first 750 kWh/month	**11.2**
Tier 2	Residential - for electricity used above 1,000 kWh/month Non-residential - for electricity used above 750 kWh/month	Residential - for electricity used above 600 kWh/month Non-residential - for electricity used above 750 kWh/month	**13.2**

ULO Price Periods	All Year	ULO Prices (¢/kWh)
Ultra-Low Overnight	Every day 11 p.m. - 7 a.m.	**3.7**
Weekend Off-Peak	Weekends and holidays 7 a.m. - 11 p.m.	**9.1**
Mid-Peak	Weekdays 7 a.m. - 4 p.m. and 9 p.m. to 11 p.m.	**14.6**
On-Peak	Weekdays 4 p.m. - 9 p.m.	**37.7**

Effective November 1, 2026, the Ontario government's Ontario Electricity Rebate (OER) will change from 23.5% to 15.7%.



YOUR SAFETY/ENVIRONMENT MINUTE

AN IMPORTANT SAFETY MESSAGE

When working near power lines, overhead or underground, ensure the area is safe. It is the law!

You don't have to touch a powerline to get a deadly shock. Electricity can jump or "arc" to you or your tools if you get too close.

For Overhead powerlines, maintain required clearance and have someone watch to make sure you stay at least 3 metres (10 feet) back from overhead powerlines. Contact your local utility if the planned work could encroach on the powerlines or impact the stability and security of power poles and attachments.

For Underground hazards, request your free locate online from the Ontario Dig Authority to ensure you dig safely. Ensure all contacts with overhead or underground lines and power poles are reported immediately to your local distribution company.

FARM STRAY VOLTAGE is the varying amounts of low-level voltage that exists between the earth and electrically grounded farm equipment. At high levels, the voltages cause a threat to the health and behavior of livestock. If you think Farm Stray Voltage is harming your livestock, please call your local utility for an inspection.

GET READY FOR FALL & WINTER WITH SAVE ON ENERGY

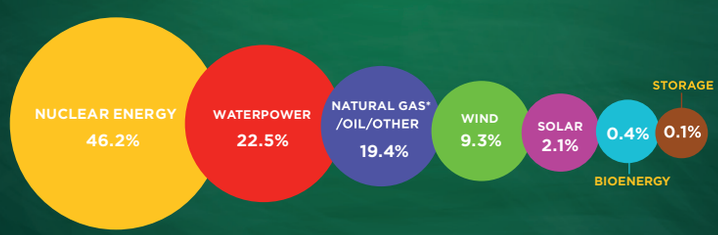
Explore Save on Energy programs and find the opportunities that are right for you at **SaveonEnergy.ca.**

SAVE ON ENERGY
POWER WHAT'S NEXT

LEGISLATION **CORNER**

ONTARIO'S SUPPLY MIX

2025 ELECTRICITY FACTS



* Includes Lennox, dual fuel (natural gas/bioenergy) and non-contracted emitting generation consistent with IESO.

Note: 1. Figures may not add to 100% due to rounding. 2. Figures do not account for the sale and retirement of Clean Energy Credits (CECs).