

## **EQUAL PAYMENT PLAN (EPP) APPLICATION FORM**

Contract Account Number:	
Customer Name:	

As an Algoma Power Inc. (API) "Equal Payment Plan" customer, I understand the following:

- My account must not have a balance owing to start the Equal Payment Plan
- The EPP amount is due on the "due date" shown on my monthly statement
  - If the EPP amount is not paid on or before the due date; I may be removed from the plan at API's discretion
- My previous annual billing total will be divided by twelve to establish the amount that I
  pay per month
  - If I am a new customer with API the previous customer's annual billing total will be used to establish the EPP amount that I pay per month
  - If billing history is not available API will determine the monthly EPP amount
- Reconciliation (settle-up) of my account between <u>actual consumption charges for the</u> <u>year</u> and the total of the EPP will occur on the 12<sup>th</sup> month of the equal payment year
  - o Example: Sign up(start) EPP Jan 2014 Settle-up will occur on the Dec 2014 statement
    - If the settle-up total is a credit balance (I've paid for more power than I have consumed), it will be applied against my account; at this time, I may request a refund cheque prior to the next bill
    - If the settle-up total is a debit balance (I consumed more power than the total of my equal payments), this amount will become due in full
    - If I am on Pre-Authorized Debit, this amount will be withdrawn from my bank account on the due date
    - If I am unable to pay my settle-up in full, I will contact API's Customer
       Service Department to discuss options available to me

- The EPP balance (year-to-date balance) is shown on my monthly statement. Based on this, I can contact API at any time to request that my EPP amount be increased or decreased.
- I will remain enrolled unless I submit a signed "Equal Payment Plan Cancellation" form
  - Upon removal from EPP the debit balance will be due immediately
  - I cannot re-enrol on EPP for a period of two months
- API will periodically review EPP amounts and may increase or decrease the EPP amount;
   you will be notified prior to the change

Start Date:	Reconciliation Date:
MONTH/YEAR	MONTH/YEAR
Equal Billing A	mount: \$
I have read and understand the above	information:
Customer Signature:	Date:
***************************************	
FOR OFFI	CE USE ONLY
Date Entered:	Entered By: